In November 2019 an electronic Qualtrics survey was emailed to commercial clients who included an email address on their form and submitted a plant sample for diagnosis in 2019.

Of 84 successfully delivered emails, 29 commercial clients responded to the survey (35% response rate).
Select one production area that best describes your operation:

- nursery/greenhouse: 31%
- other: 19%
- vegetables/herbs for fresh market: 12%
- tree fruits: 8%
- small fruits: 8%
- hemp for CBD oil: 8%
- field crops: 8%
- vegetables for processing: 4%
- Christmas tree: 4%
- wine grape production: 4%
- retail operation: 4%
Select one production method that best describes your operation:

- Conventional production: 54%
- Sustainable production: 27%
- Other: 15%
- Organic production: 4%
How do you generally receive your Virginia Tech Plant Disease Clinic diagnostic report(s)?
Select all of the choices below that apply to your experience using the Plant Disease Clinic:
The Plant Disease Clinic diagnostic services:
The Plant Disease Clinic diagnostic services increase my knowledge of:
The Plant Disease Clinic diagnostic services help me implement alternative control tactics (those other than pesticides).
The Plant Disease Clinic diagnostic services ensure accurate diagnosis.
I value the services provided by the Plant Disease Clinic.