In November 2018 an electronic Qualtrics survey was emailed to home grower clients who included an email address on their form and submitted a plant sample for diagnosis in 2018.

Of 487 successfully delivered emails, 128 home grower clients responded to the survey (26% response rate).
By what means do you generally receive your Virginia Tech Plant Disease Clinic diagnostic report(s)?

- Electronically from my Extension office: 70%
- Hard copy through the postal service from my Extension office: 20%
- Results are communicated via a telephone call from my Extension office: 10%
- Other: 0%
- I did not receive a diagnostic report: 20%
What type of pesticides do you use?

- Synthetic pesticides
- Organic pesticides and/or biologicals
- Other:
- I do not use any pesticides (including organic, biological, natural pesticides).
- Synthetic, organic and/or biologicals
The Plant Disease Clinic services:

- Help reduce the amount of pesticide I use: 51% Agree, 40% Neither Agree nor Disagree, 9% Disagree.
- Ensure I only use appropriate pesticides: 78% Agree, 18% Neither Agree nor Disagree, 4% Disagree.
- Ensure I use pesticides only when they will be effective: 77% Agree, 21% Neither Agree nor Disagree, 3% Disagree.
- Ensure I use pesticides only when there is a serious threat to the health of the plant: 62% Agree, 34% Neither Agree nor Disagree, 4% Disagree.
The Plant Disease Clinic services:

1. Ensure accurate diagnosis: 84% Agree, 10% Neither Agree nor Disagree, 6% Disagree.
2. Increase my understanding of plant disease and/or abiotic problems (non-living problems, such as nutritional deficiency, chemical injury, environmental stress): 87% Agree, 9% Neither Agree nor Disagree, 5% Disagree.
3. Increase my knowledge of alternative control tactics (those other than pesticides, such as removing leaf litter, pruning out dead wood, correcting soil drainage): 70% Agree, 24% Neither Agree nor Disagree, 7% Disagree.

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The Plant Disease Clinic services help me implement alternative control tactics (those other than pesticides) in my home garden and/or landscape.
I value the services provided by the Plant Disease Clinic.