In November 2018 an electronic Qualtrics survey was emailed to commercial clients who included an email address on their form and submitted a plant sample for diagnosis in 2018. Of 99 successfully delivered emails, 39 commercial clients responded to the survey (39% response rate).
Select one production area that best describes your operation:
Select one production method that best describes your operation:
By what means do you generally receive your Virginia Tech Plant Disease Clinic diagnostic report(s)?
Select all of the choice(s) below that apply to your experience using the Plant Disease Clinic:

1. My Extension agent discussed diagnostic results and recommendations with me.
2. My Extension office provided additional information to me to supplement the diagnostic report.
3. I understood the diagnostic report.
4. None of the above apply to my Plant Disease Clinic results.
In general, do you think the Plant Disease Clinic diagnostic services:

- Ensure accurate diagnosis: 78% Agree, 16% Neither Agree nor Disagree, 5% Disagree
- Ensure pesticides are only used when a clear benefit will result: 62% Agree, 35% Neither Agree nor Disagree, 3% Disagree
- Reduce pesticide inputs: 53% Agree, 41% Neither Agree nor Disagree, 6% Disagree
- Increase profitability: 68% Agree, 29% Neither Agree nor Disagree, 3% Disagree
- Increase the quality of your crop: 76% Agree, 21% Neither Agree nor Disagree, 3% Disagree
- Allow you to develop a more strategic integrated pest management approach in your operation: 74% Agree, 20% Neither Agree nor Disagree, 6% Disagree
In general, do the Plant Disease Clinic services increase your knowledge of:
I value the services provided by the Plant Disease Clinic.