Plant Disease Clinic
Landscape Professional Survey 2018

• In November 2018 an electronic Qualtrics survey was emailed to landscape professional clients who included an email address on their form and submitted a plant sample for diagnosis in 2018.

• Of 77 successfully delivered emails, 29 landscape professional clients responded to the survey (38% response rate).
By what means do you generally receive your Virginia Tech Plant Disease Clinic diagnostic report(s)?
Select all that apply:

- My Extension agent discussed the diagnostic result(s) and recommendation(s) with me.
- Supplemental material (other than the diagnostic report) was provided to me.
- I understood the diagnostic report.
- I did not understand the diagnostic report.
- Other:
Do you use:

- Synthetic pesticides
- Organic and/or biological pesticides
- Other:
- I do not use pesticides.
- Synthetic, organic and/or biological pesticides
Plant Disease Clinic services:

- Ensure accurate diagnosis.
- Increase my understanding of plant disease and/or abiotic problems (non-living problems, such as nutritional deficiency, chemical injury, environmental stress).
- Increase the quality of my services.
- Increase my clients' perception of the quality of my services.
- Increase my profitability.

Legend:
- Green: Agree
- Yellow: Neither Agree nor Disagree
- Red: Disagree
Plant Disease Clinic services:
I value the services provided by the Plant Disease Clinic.