In November 2017 an electronic Qualtrics survey was emailed to home grower clients who included an email address on their form and submitted a plant sample for diagnosis in 2017.

Of 403 successfully delivered emails, 105 home grower clients responded to the survey (26% response rate).
By what means do you generally receive your Virginia Tech Plant Disease Clinic diagnostic report(s) (select all that apply)?

- 57% electronically from my Extension office
- 16% hard copy through the postal service from my Extension office
- 17% results are communicated via a telephone call from my Extension office
- 7% I experienced a problem with receiving a diagnostic report from my Extension office.
- 3% other
What type of pesticides do you use?
The Plant Disease Clinic services:

- Help reduce the amount of pesticide I use.
- Ensure I only use appropriate pesticides.
- Ensure I use pesticides only when they will be effective.
- Ensure I use pesticides only when there is a serious threat to the health of the plant.
The Plant Disease Clinic services:
The Plant Disease Clinic services help me implement alternative control tactics (those other than pesticides) in my home garden and/or landscape.
I value the services provided by the Plant Disease Clinic.