Plant Disease Clinic
2016 Commercial Client
Annual Survey Results

Annually in November a Qualtrics electronic survey link is sent to Plant Disease Clinic clients who provide a valid email address on their sample submission form. In 2016 electronic survey links were sent to 87 commercial clients and these results represent a response rate of 17%.
Select one production area that best describes your operation:
Select one production method that best describes your operation:
By what means do you generally receive your Virginia Tech Plant Disease Clinic diagnostic report(s) (select all that apply)?

- electronically
- hard copy through the postal service
- results are communicated via a telephone call
- other
Select the choice(s) below that apply to your experience using the Plant Disease Clinic:

- My Extension agent discussed diagnostic results and recommendations with me.
- My Extension office provided additional information to me to supplement the diagnostic report.
- I understood the diagnostic report.
- None of the above apply to my Plant Disease Clinic results.
In general, do you think the Plant Disease Clinic diagnostic services:

- Ensure accurate diagnosis: 88% agree, 14% disagree.
- Ensure pesticides are only used when a clear benefit will result: 64% agree, 36% neither agree nor disagree.
- Reduce pesticide inputs: 50% agree, 50% neither agree nor disagree.
- Increase profitability: 64% agree, 36% neither agree nor disagree.
- Increase the quality of your crop: 79% agree, 21% neither agree nor disagree.
- Allow you to develop a more strategic integrated pest management approach in your operation: 71% agree, 29% neither agree nor disagree.
In general, do the Plant Disease Clinic services increase your knowledge of:

- **Pest and disease problems**: 71% Agree, 21% Neither Agree nor Disagree, 7% Disagree
- **Abiotic problems** (non-living problems, such as improper soil pH, chemical injury, environment): 50% Agree, 43% Neither Agree nor Disagree, 7% Disagree
- **Alternative pest/disease control options** (those other than pesticides): 46% Agree, 54% Neither Agree nor Disagree
- **Pesticide control options**: 54% Agree, 46% Neither Agree nor Disagree
I value the services provided by the Plant Disease Clinic.