Plant Disease Clinic
2015 Non-commercial Client Annual Survey Results

Annually in November a Qualtrics electronic survey link is sent to growers who provide a valid email address on their sample submission form. In 2015 electronic survey links were sent to 338 non-commercial clients and these results represent a response rate of 22%.
Q1 - By what means did you receive your Virginia Tech Plant Disease Clinic diagnostic report(s)? (Select all that apply.)

- electronically
- a hard copy through the postal service
- The results were communicated via a telephone call from the Extension office.
- other:
Q2 - Select all that apply:

- My Extension agent discussed the diagnostic result(s) and recommendation(s) with me.
- Supplemental material (other than the diagnostic report) was provided to me.
- I understood the diagnostic report.
- I did not understand the diagnostic report.
- Other:
Q3 - Do you use or would you use (select all that apply):

- Synthetic pesticides
- Organic pesticides and/or biologicals
- Other:
Q4 - The Plant Disease Clinic services:

- Agree: ensure accurate diagnosis.
- Agree: increase my understanding of plant disease and/or abiotic problems (non-liv...
- Agree: increase my knowledge of alternative control tactics (those other than pest...
- Neither Agree nor Disagree: 
- Disagree:
Q5 - The Plant Disease Clinic services:
Q6 - I value the services provided by the Plant Disease Clinic.