Annually in November a Qualtrics electronic survey link is sent to growers who provide a valid email address on their sample submission form. In 2015 electronic survey links were sent to 94 commercial clients and the results below represent a response rate of 21%.

Q1 - Select one production area that best describes your operation:
Q2 - Select one production method that best describes your operation:

- conventional production
- sustainable production
- organic production
- other:

Q3 - By what means do you generally receive your Virginia Tech Plant Disease Clinic diagnostic report(s) (select all that apply)?

- electronically
- hard copy through the postal service
- results are communicated via a telephone call
- other
Q4- Select the choice(s) below that apply to your experience using the Plant Disease Clinic:

- My Extension agent discussed diagnostic results and recommendations with me.
- My Extension office provided additional information to me to supplement the diagnostic report.
- I understood the diagnostic report.
- None of the above apply to my Plant Disease Clinic results.
Q5 - In general, do you think the Plant Disease Clinic diagnostic services:

- Ensure accurate diagnosis: 95.24% Agree, 4.76% Disagree, 0% Neither Agree nor Disagree
- Ensure pesticides are only used when a clear benefit will result: 70.00% Agree, 30.00% Neither Agree nor Disagree, 0% Disagree
- Reduce pesticide inputs: 70.00% Agree, 30.00% Neither Agree nor Disagree, 0% Disagree
- Increase profitability: 85.00% Agree, 15.00% Neither Agree nor Disagree, 0% Disagree
- Increase the quality of your crop: 95.00% Agree, 5.00% Neither Agree nor Disagree, 0% Disagree
- Allow you to develop a more strategic integrated pest management approach in your operation: 95.00% Agree, 5.00% Neither Agree nor Disagree, 0% Disagree
Q6 - In general, do the Plant Disease Clinic services increase your knowledge of:

- **Pest and disease problems**
  - Agree: 95.24%
  - Neither Agree nor Disagree: 4.76%
  - Disagree: 0%

- **Abiotic problems (non-living problems, such as improper soil pH, chemical injury, environmental...)**
  - Agree: 80.95%
  - Neither Agree nor Disagree: 19.05%
  - Disagree: 0%

- **Alternative pest/disease control options (those other than pesticides)**
  - Agree: 57.14%
  - Neither Agree nor Disagree: 38.10%
  - Disagree: 4.76%

- **Pesticide control options**
  - Agree: 66.67%
  - Neither Agree nor Disagree: 33.33%
  - Disagree: 0%
Q7 - I value the services provided by the Plant Disease Clinic.